

AMOREPACIFIC Corporation 2013 Earnings Release

AMOREPACIFIC Investor Relations

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1. 2013 Earnings Summary

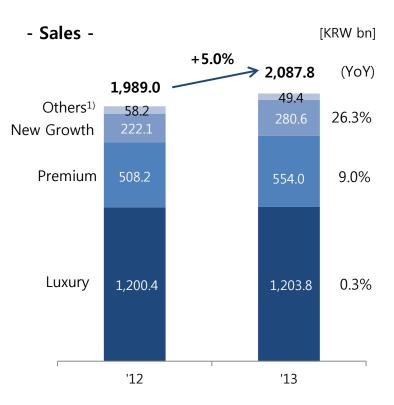
Sales up 8.8% to KRW 3,100.4bn, OP up 1.2% to KRW 369.8bn

- Despite the slowdown in the market caused by weak consumption, sales reached KRW 3tn backed by innovative product launches, strengthened distribution portfolio and expanded overseas business
- Despite the sluggish luxury business due to the trading-down, OP increased slightly on the back of strong performance of new growth businesses such as Travel retail and Digital

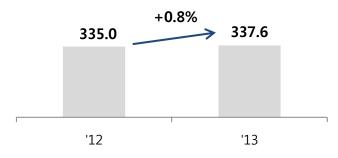
- Sales & OP - [KRW bn]

	′12 YTD	(%of Sales, OPM)	′13 YTD	(%of Sales, OPM)	YoY (%)
Sales	2,849.5	100.0%	3,100.4	100.0%	8.8%
Cosmetics	2,411.6	84.6%	2,627.7	84.8%	9.0%
Domestic	1,989.0	69.8%	2,087.8	67.3%	5.0%
Overseas	422.6	14.8%	539.9	17.4%	27.8%
Mass & Sulloc	437.9	15.4%	472.7	15.2%	7.9%
Operating Profit	365.3	12.8%	369.8	11.9%	1.2%
Cosmetics	325.5	13.5%	331.9	12.6%	2.0%
Domestic	335.0	16.8%	337.6	16.2%	0.8%
Overseas	-9.5	-2.3%	-5.7	-1.1%	40.0%
Mass & Sulloc	39.8	9.1%	37.9*	8.0%	-4.8%
Net profit	269.3	9.4%	267.4	8.6%	0.7%

2.1 Cosmetics Business - Domestic



- Operating Profit -



Luxury Division

[Door-to-door] Decreased sales due to the slowdown in channel and trading-down

- Weaker demand for expensive products resulted in decreased sales of major luxury brands
- Sluggish sales due to the inventory control to secure the channel visibility

[Dep. store] Reinforced market leadership behind by differentiated brand portfolio

- Solid sales of make-up category of 'Hera' increased inflow of new younger customers and strengthened brand positioning, Increased sales of 'Primera' by capturing the demand for affordable products
- 'Sulwhasoo' Increased market share and strengthened no. 1 position by differentiated brand power and new product launches

[Travel retail] Strong sales growth backed by increased sales contribution of foreign travelers and expanded overseas business

- Increased purchase amount of Chinese travelers (+126% yoy)
- Continued store expansion and brand launches to accelerate the business in the Asean region

Premium Division

[Specialty store] Innovation of products and space strengthened channel leadership

- Reinforced store attractiveness led to increased inflow of new younger customers
- Solid same store sales growth delivered by robust performance of 'Laneige'/'IOPE' and sales of make-up/trendy products

[Hypermarket] Turned to positive growth thanks to the good sales of 'Mamonde'/'IOPE'

 Positive growth led by robust sales of hit products of 'IOPE' (Air Cushion, Bio Essence), launch of new 'Mamonde' shops and good sales of major products (First Energy serum, Extra moisture line)

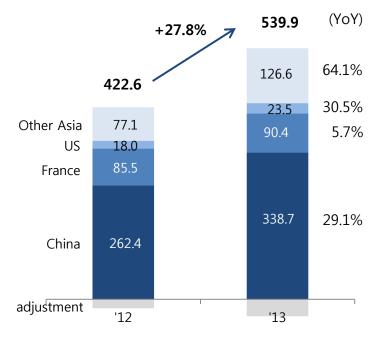
New Growth Division

[Digital] Solid sales growth with profitability improvement

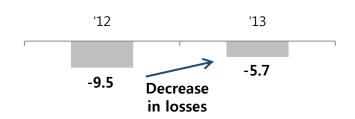
 Active responses to customer needs through the launch of Home-shopping exclusive brand, 'Verite', Reinforced business basis through renewal of Direct mall and opening of 'Laneige' mall

2.2 Cosmetics Business - Overseas





- Operating Profit -



Overseas business Strong performance in emerging markets such as China and Asean behind by business expansion, Profitable growth delivered by efficient cost control in developed markets

[China] Strengthened brand power and expanded distribution channels resulted in solid sales growth

- Laneige: Strengthened brand equity and successful new product launches led to increased inflow of new customers and improved same store sales growth
- **Mamonde**: Secured visibility of distribution channels through inventory control, Investment in marketing activities to reinforce the brand identity
- **Sulwhasoo**: Enhanced same store sales through concentrating on key Dep. stores, Reinforced brand loyalty backed by strengthened VIP communication
- **Innisfree**: Opening of new FSS* and investment in online marketing resulted in strengthened brand awareness

[Other Asia] Secured new customers on the back of new product launches and channel diversification resulted in robust sales growth

- **Sulwhasoo**: Accelerated penetration into luxury markets through store expansion (Malaysia, Vietnam, Indonesia, Thailand)
- Laneige: Launch of new products(BB Cushion) and diversification of distribution channel (Online, FSS, Sephora, etc) resulted in strong sales growth
- **Innisfree**: Penetration into Asean market through opening of the first location in Singapore/ **Etude**: Continued store expansion in Hong Kong and Japan
- Sales growth by country: Singapore+118%, Taiwan+42%, Malaysia+472% Thailand +225%

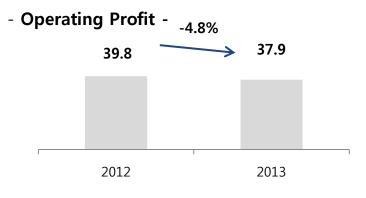
[US] Increased point-of-sale and improved business efficiency resulted in strong sales growth with profitability improvement

- AP: Strong sales growth on the back of successful launch of new product(CC Cushion) and expansion of point-of-sale (Nordstrom, Sephora) / Secured online business base through opening direct mall
- Amore shop: Solid sales of 'Laneige'/'IOPE' resulted in profitable growth

[France] Turned to positive growth thanks to the sales increase in local market and exports to ME/US

3.1 Mass & Sulloc Business





Mass Division

Improved product mix behind by strong sales of cosmetic category, Increased market leadership throughout all categories

[Hair care]

- **Mis-en-scene**: Enhanced brand image on the back of the expanded customer experience through the new campaign 'Change your hair' / Increased market share behind by robust sales of functional lines including treatment and serum and products of Bubble Hair Dye line (13.1% → 14.4%)
- **Ryoe**: Increased sales of functional line / Created new demand for 'fragrant' herbal hair shampoo backed by successful launch of new line

[Body care]

- Increased market share in cleansing and moisturizing categories behind by solid sales of hit products(Soapberry cleansing of 'Happy Bath') and new products(Total aging line of 'illi')
- Increased market share in premium moisturizing category backed by strong sales of cosmetic category (18.1% → 24.6%)

[Oral care]

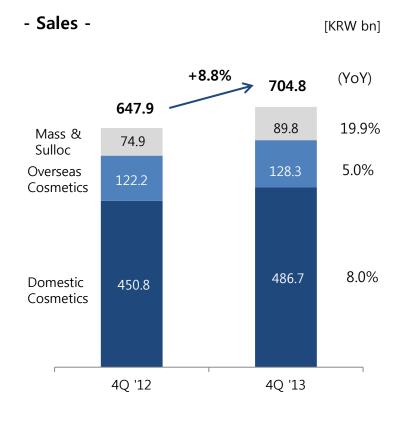
• Median: Strong sales of functional lines increased portion of premium category

Sulloc Division

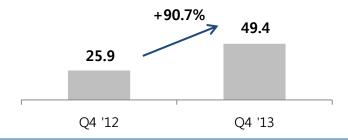
Enhanced brand awareness thanks to the increased sales of premium products

- Solid sales through Tea café, Dep. store and online mall resulted in increased contribution of premium products(62% → 70%) and continued inflow of new customers
- Better product mix and efficient investment in Tea café led to profitability improvement when excluding the impact of one-off cost related to the inventory write-off (KRW4.7bn)

4. 4Q 2013 Earnings Summary



- Operating Profit -



4Q 2013 Robust profitable growth through all divisions

Sales KRW704.8bn (+9%), Operating Profit KRW49.4bn (+91%)

[Domestic Cosmetics] Strong sales growth delivered by new growth channels such as Travel retail and Digital

- (Travel retail) High growth backed by continued heavy demand from Chinese travelers and increased purchasing amount / (Digital) Robust sales of hit products and home-shopping exclusive brand
- (Door-to-door) Decreased negative growth by maintaining optimum inventory level
- Improved profitability backed by recovered positive growth of luxury division and increased sales contribution of Travel retail and Digital channels

[Overseas Cosmetics] Solid Sales and OP growth backed by enhanced brand awareness, expanded point-of-sale and improved business efficiency

- China(+18%): Despite slowdown in sales of 'Mamonde' caused by channel realignment, profitability improvement delivered by increasing same store sales of 'Laneige', passing break-even point for 'Innisfree' and efficient cost control
- Asia(+48%): 'Laneige' Increased sales within Home-shopping channel (Thailand, Taiwan), 'Sulwhasoo' Improved same store sales growth and expanded new stores (Singapore, Malaysia), 'Innisfree' Opening 3rd location in Hong Kong and continued strong same store sales
- US(+33%): Opening direct online mall, expanded point-of-sale and improved same store sales growth resulted in continued robust growth
- France(+11%): Increased sales delivered by new product launches

[Mass & Sulloc] Rise in sales thanks to the increased sales contribution of premium products and sales recognition timing difference of Chuseok gift sets

- Mass: Solid performance by increase in sales of functional products and sales recognition timing difference of Chuseok gift sets / Profitability improvement through efficient cost control
- Sulloc: Continued increase in sales of premium products including blending tea bag resulted in solid growth / Increased inflow of new customers backed by improved online service and infra structure/ Incurred one-off cost related to inventory write-down (KRW4.7bn)

5. Financial Summary

Income Statement				[KRWbn]
	2012		2013	
Sales	2,849.5	100.0%	3,100.4	100.0%
Gross Profit	2,002.2	70.3%	2,188.6	70.6%
SG&A expenses 1)	1,636.9	57,4%	1,818.8	58.7%
Operating Profit	365.3	12.8%	369.8	11.9%
Non-operating Profit/Expenses	-3.6		-6.3	
Profit before tax	361.7	12.7%	363.5	11.7%
Consolidated net income	269.3	9.4%	267.4	8.6%

Statements of Financial Position [KRW				
	2012. 12	2013.12		
Assets	3,026.2	3,401.8		
Current assets	804.2	967.5		
Non-current assets	2,222.0	2,434.3		
Liabilities	682.4	833.7		
Current liabilities	417.2	542.7		
Non-current liabilities	265.2	291.0		
Shareholder's Equity	2,343.8	2,568.1		
Capital stock	34.5	34.5		
Additional paid-in capital	712.7	712.7		
Capital surplus	7.8	7.8		
Other components of equity	-1.8	-1.8		
Accumulated other comprehensive income	-12.0	-14.0		
Retained earnings	1,592.4	1,815.2		
Non-controlling interest	10.2	13.7		

6. 2014 Business Plan

Together, We Can Targeting Sales growth of 10%, OP growth of 12%

- 1 Customer-focused management
- Setting up every strategic direction at the customers' stance
- Deriving implications through observation of customers' behavior
- Providing customers with the best purchasing experience/products

- 2 Quality-focused management
- Pursuing quality-focused growth
- Improving same store sales and managing unprofitable stores
- Strengthening management of inventory/SKU

- 3 Expansion of the overseas business
- Optimizing management system for overseas business
- Spreading 'Global Champion Brands'
- Concentrating our capabilities on Asian markets and improving profitability in developed markets

4

Digitalization

- Enhancing the capability and infra structure for digital business
- Developing digital strategies to create synergy effect between on- and off-line businesses.

5

Communication with stakeholders

- Reinforcing communication with business partners
- Strengthening legal system and right business practices
- Supporting beauty partners to increase their income level