## AMOREPACIFIC

AMOREPACIFIC GROUP 202020 Earnings Release

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Revenue down 23.4\% to KRW 2.5 trillion, Operating Profit down 67.0\% to KRW 104.1 billion

Revenue \& Operating Profit by Division
Unit: KRW bn

|  | 2019 1H | 2020 1H | YoY(\%) |
| :---: | :---: | :---: | :---: |
| Revenue | 3,211.3 | 2,460.1 | -23.4 |
| Beauty Subsidiaries ${ }^{1)}$ | 3,376.4 | 2,558.4 | -24.2 |
| Non-Beauty Subsidiaries ${ }^{2 \prime}$ | 85.8 | 90.2 | $\begin{gathered} +5.1 \\ (\text { LFL }-20.7 \%)^{4)} \end{gathered}$ |
| Others ${ }^{3 /}$ | -250.8 | -188.5 |  |
|  | 2019 1H | 2020 1H | YoY(\%) |
| Operating Profit (OPM) | 315.3 (9.8\%) | 104.1 (4.2\%) | -67.0 |
| Beauty Subsidiaries (OPM) | 323.6 (9.6\%) | 108.1 (4.2\%) | -66.6 |
| Non-Beauty Subsidiaries (OPM) | 4.8 (5.6\%) | -5.1 (-5.7\%) | Turned to Red (LFL Turned to Red) ${ }^{4)}$ |
| Others ${ }^{3)}$ | -13.1 | 1.1 |  |
| Net Profit (Margin) | 237.9 (7.4\%) | 100.0 (4.1\%) | -58.0 |

1) Beauty subsidiaries: AMOREPACIFIC, Innisfree, Etude, Espoir, Aestura, Amos Professional
2) Non-Beauty Subsidiaries: APG, Pacific Glas, Pacific Package and Osulloc Farm*, Osulloc
*Osulloc Farm: Former Jangwon Industry
3) Others: Including intercompany transaction
4) LFL(Like-for-like): Comparable growth rate excluding impact of Osulloc as an independent corporation

Revenue down 24.7\% to KRW 1.2 trillion, Operating Profit down 67.2\% to KRW 36.2 billion

Revenue \& Operating Profit by Division
Unit: KRW bn

|  | 201920 | 202020 | YoY(\%) |
| :---: | :---: | :---: | :---: |
| Revenue | 1,568.9 | 1,180.8 | -24.7 |
| Beauty Subsidiaries ${ }^{11}$ | 1,656.9 | 1,229.1 | -25.8 |
| Non-Beauty Subsidiaries ${ }^{2 /}$ | 45.8 | 43.0 | $\begin{gathered} -6.1 \\ (\text { LFL }-26.9 \%)^{4)} \end{gathered}$ |
| Others ${ }^{3)}$ | -133.8 | -91.3 |  |
|  | 201920 | 202020 | YoY(\%) |
| Operating Profit (OPM) | 110.4 (7.0\%) | 36.2 (3.1\%) | -67.2 |
| Beauty Subsidiaries (OPM) | 113.1 (6.8\%) | 37.1 (3.0\%) | -67.2 |
| Non-Beauty Subsidiaries (OPM) | 3.1 (6.9\%) | -2.1 (-4.8\%) | Turned to Red (LFL Turned to Red) ${ }^{4)}$ |
| Others ${ }^{3)}$ | -5.8 | 1.3 |  |
| Net Profit (Margin) | 74.6 (4.8\%) | 5.1 (0.4\%) | -93.1 |

1) Beauty subsidiaries: AMOREPACIFIC, Innisfree, Etude, Espoir, Aestura, Amos Professional
2) Non-Beauty Subsidiaries: APG, Pacific Glas, Pacific Package and Osulloc Farm*, Osulloc
*Osulloc Farm: Former Jangwon Industry
3) Others: Including intercompany transaction
4) LFL(Like-for-like): Comparable growth rate excluding impact of Osulloc as an independent corporation
$\mathbf{I R}_{2000}^{200} \mid$ Earnings by Subsidiary (1/3)


Operating Profit


Non-Beauty subsidiaries
Revenue



* LFL(Like-for-like): Comparablegrowth rate excluding impact of Osulloc as an independent corporation


## Amorepacific Revenue-24\%, Operating profit -60\%

## COVID-19 Impact

- (Domestic) Travel retail channel sales declined more than 40\% YoY due to decrease in the international tourist arrivals. Other offline channels sales declined by double-digit. E-commerce continued strong growth and sales grew by 60\% YoY
- (Overseas) China: Less than 5\% of offline stores were closed in April. Offline stores started normal operations from May ASEAN: More than 90\% of offline stores were closed in April. Malaysia and Thailand reopened stores from mid-May. All regions resumed normal operations except the Philippines as of the end of June.
Japan: More than 95\% of offline stores were closed in April. Store closure rate gradually recovered fromMay and recorded $60 \%$ level. Less than $5 \%$ of offline stores were closed as of the end of June.
N. America: More than 95\% of offline stores were closed in April. Closure rate was less than 20\% as of the end of June. Europe: 100\% closed in April. Started limited operations from May. All stores resumed operations as of the end of June.


## Domestic Cosmetics and Daily Beauty

- (Luxury) Achieved strong online sales growth of 80\% YoY. Sales declined in major offline channels such as travel retail, door to door and department stores. Launched innovative products for key categories in each brand and improved customer responsiveness by launching hygiene and health care products. Enhanced digital competency by expanding digital platform coverage and increasing online exclusive product launches.
- (Premium) Strengthened online sales growth and increased presence in multi-brand shop channels. Revenue decline continued for the ARITAUM channel. Reinforced brand competitiveness by enhancing customer experience and launching innovative products. Developed new growth drivers through launch of online exclusive brand 'Enough Project' and strong sales of lean startup brands.
- (Daily Beauty) Strong sales growth continued in online channels by improving e-commerce channel competitiveness. Achieved solid sales growth for major brands such as 'Ryo’, 'Mise-en-scène', 'Happy Bath'. Improved customer responsiveness while increasing sales and new product launches of hairdye and cleanser categories.


## Overseas

- (Asia) [Luxury] Strong online sales growth in China (More than 70\%). Increased coverage of new growth channels (MBS, Online) [Premium] Strengthened e-commerce business. Reorganized distribution channels (Restructured department store counters and increased presence in multi-brand shops)
[Innisfree] Conducted ‘Green Tea Seed Serum \#Hydrocket' global campaign, continued to restructure offline stores (China) [Etude] Launched collaborative products ‘\#HERSHEY's collection’ and gained ground for margin improvement by restructuring offline channels in China and Singapore.
- (North America) Despite total revenue decline due to offline store closures, online sales grew from digital centered marketing activities.
- (Europe) Although total revenue declined due to temporary closure of offline stores, online sales grew by focusing on digital marketing and collaborating with multi-brand shops.


## Operating Profit

- (Domestic) Cosmetic operating profit declined due to sales decline in travel retail and offline channels.

Daily Beauty turned to profit from increased sales based on strong growth in online channel.

- (Overseas) Turned to losses due to revenue decline from temporary closure of offline stores

|  | AMOREPACIFIC (Consolidated) |  |  |
| :---: | :---: | :---: | :---: |
|  | 201920 | 202020 | YoY |
| Revenue | 1,393.1 | 1,055.7 | -24\% |
| Domestic | 891.9 | 656.7 | -26\% |
| Cosmetics | 771.7 | 531.4 | -31\% |
| Daily Beauty \& Osulloc ${ }^{1)}$ | 120.2 | 125.3 | $\begin{gathered} +4 \% \\ (\mathrm{LFL}+17 \%)^{2)} \end{gathered}$ |
| Overseas | 512.1 | 405.4 | -21\% |
| Others ${ }^{31}$ | -10.9 | -6.3 |  |
| Operating Profit | 87.8 | 35.2 | -60\% |
| Domestic | 73.6 | 50.6 | -31\% |
| Cosmetics | 76.0 | 45.2 | -41\% |
| Daily Beauty \& Osulloc ${ }^{1)}$ | -2.4 | 5.4 | Turned to Profit |
| Overseas | 20.1 | -21.0 | Turned to Red |
| Others ${ }^{3)}$ | -5.9 | 5.7 |  |

1) Excluded Osulloc from 2019.40, due to official launch of Osulloc as an independent corporation
2) LFL(Like-for-like): Comparable growth rate excluding impact of Osulloc as an independent corporation
3) Others: Including intercompany transaction

## Innisfree Revenue-40\%, Operating Profit Turned to Red

- Revenue and operating profit declined due to COVID-19 impact and offline channel restructuring activities
- Online sales continued strong growth by launching online exclusive product ('Truecare Vitamin C20 Ampoule') and strengthening digital strategy
- Reinforced skincare category leadership by fostering products with enhanced brightening functionality ('Brightening Pore Serum’, ‘Jeju Cherry Blossom Tone-up Cream’)


## Etude Revenue-35\%, Mitigated losses

- Mitigated operating losses as a result of improving channel portfolio and reducing manufacturing costs
- Strengthened online channel by reinforcing strategic partnerships such as exclusive pre-launching events with various online platforms
- Promoted brand competitiveness by launching new product ('Play Color Eyes Rosewine’), product renewal ('Double Lasting Foundation') and collaborative products ('Disney Awesome Party Collection')


## Espoir Revenue-11\%, Operating Profit Turned to Red

- Revenue decreased due to closure of flagship stores and sales decline in offline stores. Operating profit turned to red due to expanding marketing expenses
- Online sales grew strongly by diversifying online platforms and strengthening digital communication with customers using SNS platform ('\#CrewSays')
- Enhanced product portfolio for key categories by launching new face ('Taping Cover Moist Cushion’) and lip ('Couture Lip Fluid Velvet') make-up products


## Aestura Revenue-26\%, Operating Profit -53\%

- Revenue and operating profit declined due to decreased revenue of inner beauty products
- Online sales continued strong growth by strengthening marketing activities of 'Atobarrier 365' line.
- Promoted brand appeal through viral marketing activities with various influencers ('7 Persons 7 Comments')


## Amos Professional Revenue-20\%, Operating Profit -4\%

- Revenue decreased as a result of less customers in hair salons due to COVID-19.

Reduced marketing expenses in order to focus on controlling costs and managing profitability

- Strengthened product competitiveness by renewing and fostering exclusive product ('Green Tea Active Shampoo') for hair salons
- Diversified channel portfolio by expanding sales in cross border e-commerce

|  | Innisfree |  |  |
| :---: | :---: | :---: | :---: |
|  | 201920 | 202020 | Yoy |
| Revenue | 147.6 | 88.4 | -40\% |
| Gross Profit | 92.2 | 57.4 | -38\% |
| SG\&A Expenses | 73.0 | 58.3 | -20\% |
| Operating Profit | 19.2 | -1.0 | Turned to Red |
|  | Etude |  |  |
| Revenue | 45.6 | 29.6 | -35\% |
| Gross Profit | 24.1 | 17.1 | -29\% |
| SG\&A Expenses | 27.4 | 19.9 | -27\% |
| Operating Profit | -3.2 | -2.9 | Mitigated Losses |
|  | Espoir |  |  |
| Revenue | 12.3 | 10.9 | -11\% |
| Gross Profit | 9.0 | 7.4 | -18\% |
| SG\&A Expenses | 8.5 | 7.9 | -7\% |
| Operating Profit | 0.5 | -0.5 | Turned to Red |
|  | Aestura |  |  |
| Revenue | 36.9 | 27.4 | -26\% |
| Gross Profit | 9.1 | 7.4 | -19\% |
| SG\&A Expenses | 4.3 | 5.2 | 20\% |
| Operating Profit | 4.8 | 2.3 | -53\% |
|  | Amos Professional |  |  |
| Revenue | 21.4 | 17.1 | -20\% |
| Gross Profit | 13.3 | 11.0 | -17\% |
| SG\&A Expenses | 9.2 | 7.1 | -23\% |
| Operating Profit | 4.0 | 3.9 | -4\% |

$\mathbf{I R}_{2020}^{200}$ | Financial Summary

## Income Statement

|  | 2019 |  |  | 20 | 2020 |  | Unit: KRW bn |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | $1,568.9$ | $100.0 \%$ | $1,180.8$ | $100.0 \%$ |  |  |  |
| Gross Profit | $1,159.7$ | $73.9 \%$ | 856.7 | $72.6 \%$ |  |  |  |
| SG\&A Expenses | $1,049.2$ | $66.9 \%$ | 820.5 | $69.5 \%$ |  |  |  |
| Operating Profit | 110.4 | $7.0 \%$ | 36.2 | $3.1 \%$ |  |  |  |
| Non-operating <br> Profit/Expenses | -1.7 |  | -18.3 |  |  |  |  |
| Profit before Tax | 108.7 | $6.9 \%$ | 17.9 | $1.5 \%$ |  |  |  |
| Consolidated Net <br> Income | 74.6 | $4.8 \%$ | 5.1 | $0.4 \%$ |  |  |  |

Statement of Financial Position

|  | 2019.12 | 2020.06 |
| :---: | :---: | :---: |
| Assets | 8,281.4 | 7,919.3 |
| Current Assets | 2,905.9 | 2,603.1 |
| Non-current Assets | 5,375.5 | 5,316.2 |
| Liabilities | 1,801.2 | 1,577.8 |
| Current Liabilities | 1,225.9 | 1,093.5 |
| Non-current Liabilities | 575.4 | 484.3 |
| Shareholder's Equity | 6,480.1 | 6,341.5 |
| Capital Stock | 48.0 | 48.0 |
| Additional Paid-in Capital | 903.7 | 903.7 |
| Capital Surplus | -21.7 | -124.4 |
| Other Components of Equity | -196.0 | -196.0 |
| Accumulated Other Comprehensive Income | -15.0 | -12.4 |
| Retained Earnings | 2,648.3 | 2,664.3 |
| Non-controlling Interest | 3,112.8 | 3,058.4 |

